

Breiner, Kirstin

From: Ward, Sheila (GE, Corporate) [sheila.ward@ge.com]
Sent: Monday, September 26, 2011 10:50 AM
To: AfterIreneCT
Cc: pccsheila@charter.net
Subject: State response to Tropical Storm Irene

Importance: High

I thought it was totally ridiculous that we were out of power for 8 days. It would have been easier to take if everyone around us was out, but the simple reason we were out was because there was a tree on one of our power lines and my neighborhood only consists of about 40 families...apparently that was not a big enough number for CL&P to "fit" us into their schedule. All of our neighboring roads were on that same Sunday or Monday the latest, but we had to wait until SATURDAY because fixing our lines would not have raised their numbers enough. Wouldn't it have made sense to fix each section at a time, rather than worry about the numbers. Because of the way it was done, we were put at the bottom of the list to be turned back on...to me this seems like a waste of man power...both the tree companies and CL&P were on Farrell Road at least 2 times each during the week, but they would not turn onto Patricia Lane and get the tree off because our wires only supported a small number of families. THIS WAS TOLD TO US BY YOUR WORKERS – TOTALLY UNACCEPTABLE and INAPPROPRIATE!!! When they finally did come out to remove the tree and turn the power back on, it was all of 30 minutes if that....now why couldn't this have happened on Sunday or Monday when both services were on Farrell Road?

Sheila Ward

Coordinator

Financial Leadership Development

T +1 203 373 2364

F +1 203 373 3128

E sheila.ward@ge.com

3135 Easton Turnpike

Fairfield, CT 06828

General Electric Company